career opportunity

Office of Technology Services

Engineering Division/Mainframe Services/Mainframe OS Services
Associate Systems Software Specialist (Technical) $4821 - $6333
Permanent/Fulltime
Final File Date: 01/11/16

Who Are We?

The Department of Technology's Office of Technology Services (OTech) is one of the largest suppliers of information technology services to state, county, federal, and local government entities throughout California. Through the use of a scalable, reliable and secure statewide network, combined with expertise in voice and data technologies, OTech delivers comprehensive, cost-effective computing, networking, electronic messaging and training solutions to benefit the people of California. We are one of the few state entities with a state of the art Tier III data center.

Staff operates out of the Rancho Cordova area, supporting the operations of some of the largest and most sophisticated computer systems in California. Our services help ensure that critical information technology applications Californians depend on every day are available and secure.

We provide excellent health benefits, generous vacation and sick leave accrual, exceptional retirement benefits, 11 paid state holidays, and two paid professional development days per year and value the importance of your work life balance. We are committed to growing all of our talented staff. This position is located in Rancho Cordova with free parking.

What You'll Be Doing…

As an Associate Systems Software Specialist (Assoc. SSS) (Technical), you will be responsible for providing journey level, technical support, in the Mainframe OS Services Support Unit within the Engineering Division. The areas of responsibility involve the assistance in the support of a variety of IBM and proprietary products and print functions running on the mainframe and distributed platforms. The Assoc. SSS (Technical) will share primary responsibility for the installation, customization, and support of a variety of IBM and proprietary software products and print functions used by the Office of Technology Services (OTech) and its clients in support of their mission critical applications. The Assoc. SSS (Technical) must have a firm understanding of the software installation and print processes of the z/OS operating system and its subsystems: e.g. JES2/JES3, DFSMS, RACF, and TSO. The Assoc. SSS (Technical) consults and assists both OTech staff and clients on their application requirements to ensure needs are satisfied.

If you enjoy working as part of a team environment, love a challenge, are a self-starter, and want to put your critical thinking, technical, and analytical skills to work, this could be the position for you.

For a more complete job description, click on this link to view the Duty Statement:
Associate Systems Software Specialist (Technical)

Who We're Looking For…

We're looking for dedicated, talented individuals who possess the following skills, abilities, and can work in the following environment:

Knowledge of z/OS concepts, components and processing techniques.
Knowledge of JCL and procedures
Knowledge of z/OS, JES2/JES3 commands
Knowledge of Miscellaneous system tools or applications such as ESP, E(JES) ,IOF ,SDSF, TSO, ISPF, FTP, CLIST, REXX, etc.
Knowledge of PC software tools such as MS Access, Excel, Word, HTML, etc.
Knowledge of and experience with MVS system software components, workloads, and utilities (e.g.JES2/JES3, TSO, ISPF, JCL, CLIST's, Dialog manger, REXX, SMF, RACF).
Knowledge of and experience with printing systems software such as VPS, AFP, ESF, infoPrint and IP/Printway and Tape and DASD processing.
Knowledge of z/OS workload types and workflow, including major categories of interactive/batch jobs.
Ability to work with a variety of technical and management staff as well as vendors and customers.
Knowledge of z/OS MVS operation system and I/O sub-systems.Respond to after-hours support calls.
Periodic overtime required.
Some travel may be required for training and conferences.
Fingerprint/Criminal Record clearance is required.
Must maintain consistent, predictable attendance.

How to Apply…

Interested applicants must submit a State application to:

CALIFORNIA DEPARTMENT OF TECHNOLOGY
P. O. Box 1810
Rancho Cordova, CA 95741-1810
Attn: Dierdre Gaines, RPA 14-161
Inquiries: Fran Cochran/ (916) 228-6458

When applying for a Job Opening, you must be sure to submit one state application per RPA #. You must indicate the RPA # you are applying for on your application; otherwise, your application will not be processed.

To be considered for the position of an **Associate Systems Software Specialist (Technical)** classification, you must first obtain eligibility through an examination process. Visit our Career Opportunities webpage at http://cio.ca.gov/About/Careers for information and instructions on the hiring process.

The Fine Print…

Applications will be accepted only from individuals currently at the **Associate Systems Software Specialist (Technical)** level, or applicants who have transfer or list eligibility. Applications will be screened and only the most qualified will be scheduled for an interview. All appointments are subject to SROA/Surplus provisions. Training and Development Assignments may be considered. This recruitment may be used to fill multiple vacancies occurring in this unit for this classification within the next 60 days.